

HEALTHCARE

CLINICAL RISK MANAGEMENT



You're dedicated to safeguarding the well-being of your patients and clinical staff. But risk is everywhere: claims and lawsuits are a constant threat and reimbursements are declining. At HUB, we keep our eye on the bigger picture. Our clinical risk management services are a shift from a **reactive** healthcare environment to a **proactive** approach. Let's work together to develop patient safety strategies while saving you time, stress and money.

Background

Clinical risk specialists' partner with the clinical and administrative team in the organization, assisting with the design of their risk mitigation and compliance activities. We provide consultation and relevant, specialty specific resources and tools that are based on evidence based practice guidelines and industry knowledge.

The value of clinical risk management to the healthcare client:

- Customized patient safety strategies that
- reduce errors in the clinical setting
- Increased knowledge in clinical risk mitigation and patient safety science
- Best practice and evidenced based practice reviews
- Reduction in the overall cost of risk management
- Collaborative partnerships with the focus on prioritized risk reduction need
- Ongoing support via telephonic and email communication

HUB's Clinical Risk Management has developed best practice tools to assess the clinical, patient safety risks within various types of healthcare facilities, departments, services and specialties.

Services include:

- Clinical risk identification of patient safety culture to determine practice not based in accepted evidence or standard of practice
- Policy and procedure review and updates
- Patient safety risk evaluations of high exposure areas, such as Senior Care, Emergency Departments, Outpatient Urgent Care, Behavioral Health, Perioperative and more.
- Customized clinical education programs for small or large groups
- Accreditation and regulatory pre-survey and post survey review
- Provision of specialty specific risk self-assessment tools with post evaluation executive summaries.

Risk identification Consultation

A successful clinical risk management program is primarily based on the identification of risk by the client's own assessment or clinical risk manager/consultant.

Risk identification consultation is the process of identifying the potential patient safety risks that a healthcare organization might encounter. This can be accomplished in several ways, including the customized review and analysis of:

- Events and incidents
- Occurrence screening
- Sentinel events
- Workers' Compensation experience
- Claims, lawsuits and negative audit reports
- Complaint management
- Credentialing program
- Clinician contracts
- Accreditation reports



We are HUB

We help you prepare for the unexpected. When you partner with us, you're at the center of a vast network of experts who will help you reach your goals through risk services, claims management, and compliance guidance. With HUB, you have peace of mind that what matters most to you will be protected — through unrelenting advocacy and tailored solutions that put you in control.

5th

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broker in the world

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clients around
the globe

16k+

healthcare
clients

475+

offices across
North America

12k+

Employees in
North America

Put our global resources and local expertise to work for you.
Contact a HUB healthcare industry specialist.