



Hurricane Irma 9.14.17 Analysis

Risk Services Division

14 September 2017

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Hurricane Irma (Post Tropical Cyclone) September 14, 2017 (10am EST)

- **At least 8 nursing home residents died at The Rehabilitation Center at Hollywood Hills; 6 due to heat-related issues.**
- **Miami-Dade Mayor Carlos Gimenez said about half of the county's traffic signals were out.**
- **Irma's economic toll on Florida already includes nearly \$250 million in preparation and recovery expenses by 31 state agencies.**
- **Utility officials warned it could take 10 days or more for power to be fully restored.**
- **About 110,000 people remained in shelters across the state.**
- **Miami police is increasing patrols to prevent further thefts – over 50 people have been arrested thus far for looting.**

Impacts

Road conditions, traffic, severe weather, and gas are all factors to consider after Hurricane Irma. If you evacuated for the storm, check with local officials both where you're staying and back home before you travel.

Survivors should expect and prepare for significant, ongoing impacts, and disruptions to daily activities, and remember that returning home before storm debris is cleared is dangerous.

Rumors, Misinformation and Fraud

The Department of Homeland Security's (DHS) Federal Emergency Management Agency (FEMA) is raising awareness that Hurricane Irma disaster survivors, and their friends and family, should be alert for false rumors, scams, identity theft, and fraud. Although many are working hard to help their neighbors now, during chaotic times, some will always try to take advantage of the most vulnerable.

To dispel some of the false rumors circulating on the internet and social media, FEMA has a dedicated website to address some of the most common themes. Visit [FEMA's Hurricane Rumor Control page](#) to get the most accurate information from trusted sources.

Here are a few guidelines to protect yourself, or someone you care about, from disaster fraud:

- Federal and state workers do not ask for, or accept, money. FEMA staff will never charge applicants for disaster assistance, home inspections, or help filling out applications. Stay alert for false promises to speed up the insurance, disaster assistance, or building permit process.
- In person, always ask to see any FEMA employee ID badges. FEMA Disaster Survivor Assistance teams may be in impacted communities providing information and assisting survivors with the registration process or their applicant files.
- A FEMA shirt or jacket is not proof of identity. All FEMA representatives, including our contracted inspectors, will have a laminated photo ID. All National Flood Insurance Program adjusters will have a NFIP Authorized Adjuster Card with their name and the types of claims they may adjust.
- If you are unsure or uncomfortable with anyone you encounter claiming to be an emergency management official, do not give out personal information, and contact local law enforcement.

- If you suspect fraud, contact the National Center for Disaster Fraud's hotline at 1-866-720-5721, or email the organization at disaster@leo.gov. You can also report fraud to the Federal Trade Commission at www.ftccomplaintassistant.gov. Learn more about the National Center for Disaster Fraud at www.justice.gov/disaster-fraud.
- In Florida, disaster-related fraud information is available on the State Attorney General's Office website at www.MyFloridaLegal.com or by calling the office at 1-866-966-7226.

Hurricane survivors are also encouraged to notify local authorities to cases of lawlessness or violence, especially in hurricane shelters.

- In Florida, report suspicious/criminal activity to 1-855-352-7233.
- In Puerto Rico, report suspicious/criminal activity to the Puerto Rico Police by calling 787-343-2020, or by calling your [local FBI office](#) at 787-754-6000.
- In the U.S. Virgin Islands, report suspicious/criminal activity to:
 - St. Thomas - 519-631-1224
 - St. John - 340-693-8880
 - St. Croix - 340-778-4950

Recovery & Re-entry Operations

Florida

- Since Monday afternoon, power has been restored to 3 million homes and businesses.
- Port Everglades, Port Canaveral and Port of Tampa are all open and are actively prioritizing fuel tanker ships. The Florida Highway Patrol has 20 troopers dedicated to escorting fuel resupply trucks to communities in need.
- More than 200 FWC officers statewide, including partner agencies, are deployed in areas with resources such as trucks, coastal and river patrol boats, ATVs and shallow draft boats to respond to critical areas based on the storm's path.
- More than 160 shelters are open throughout Florida with a total population of more than 21,000 individuals.
- More than 100 assisted living facilities, 10 hospitals, and 99 other health care facilities, including 40 nursing homes, have evacuated or are closed.
- Of Florida's total 309 hospitals, all operational facilities have power or are running on generator power.
- The 10 Florida hospitals that are currently closed and are continuing to coordinate with the state on reopening.
- The state is working to identify the "open/close" status of businesses. This information is being posted to the SERT Tropical Storm Irma web page: <http://www.floridadisaster.org/info/>.

South Carolina

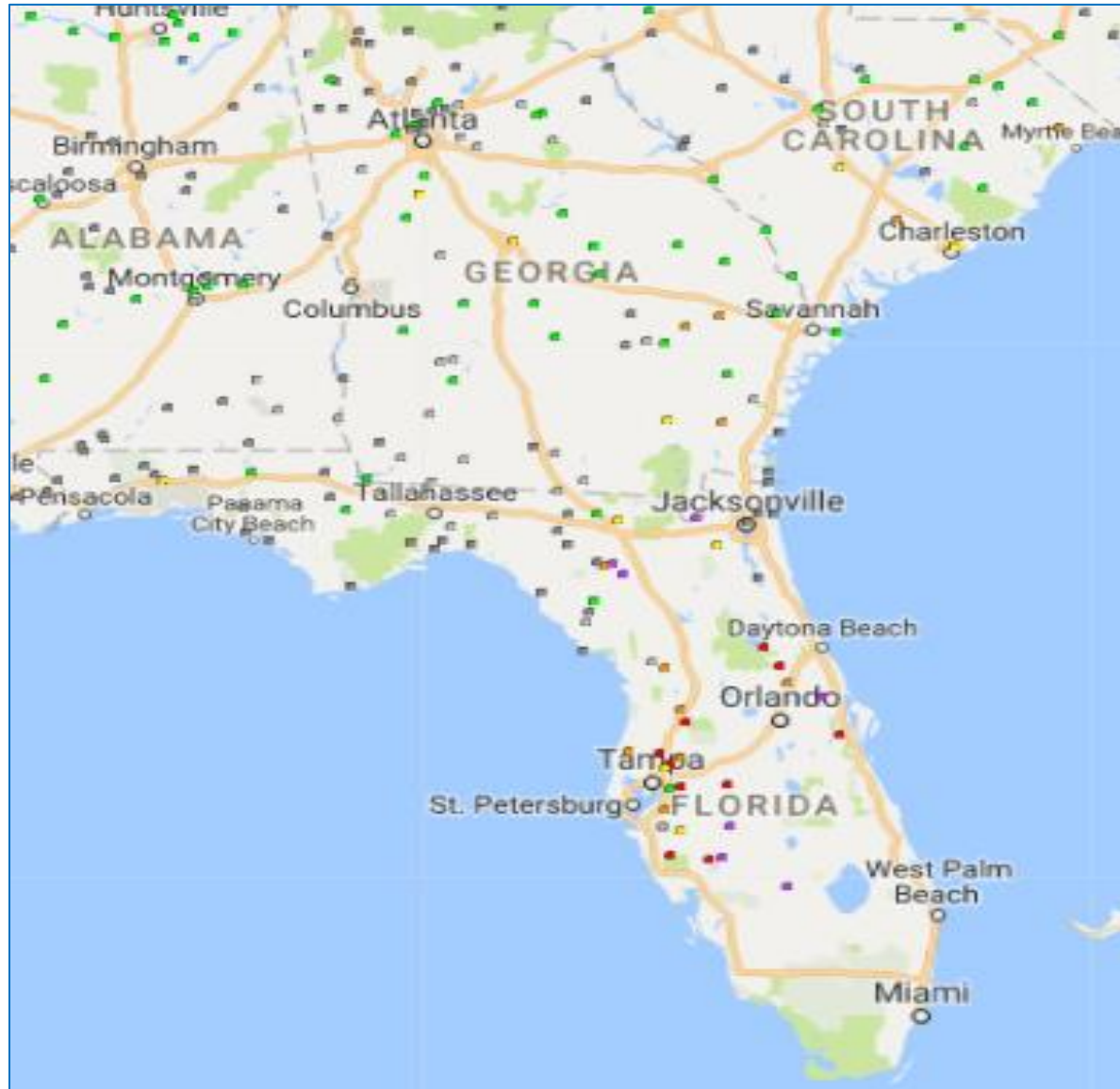
- Beaufort County: Hilton Head and Daufuskie islands are currently open for re-entry. Local officials will restrict access to Hunting, Harbor and Fripp Islands.
- Colleton County: Due to current conditions and damage in Edisto Beach, local officials will restrict access and will announce the re-entry plan at a noon press conference today.
- Jasper County: Tulifinny and Knowles islands are open for re-entry.

Georgia

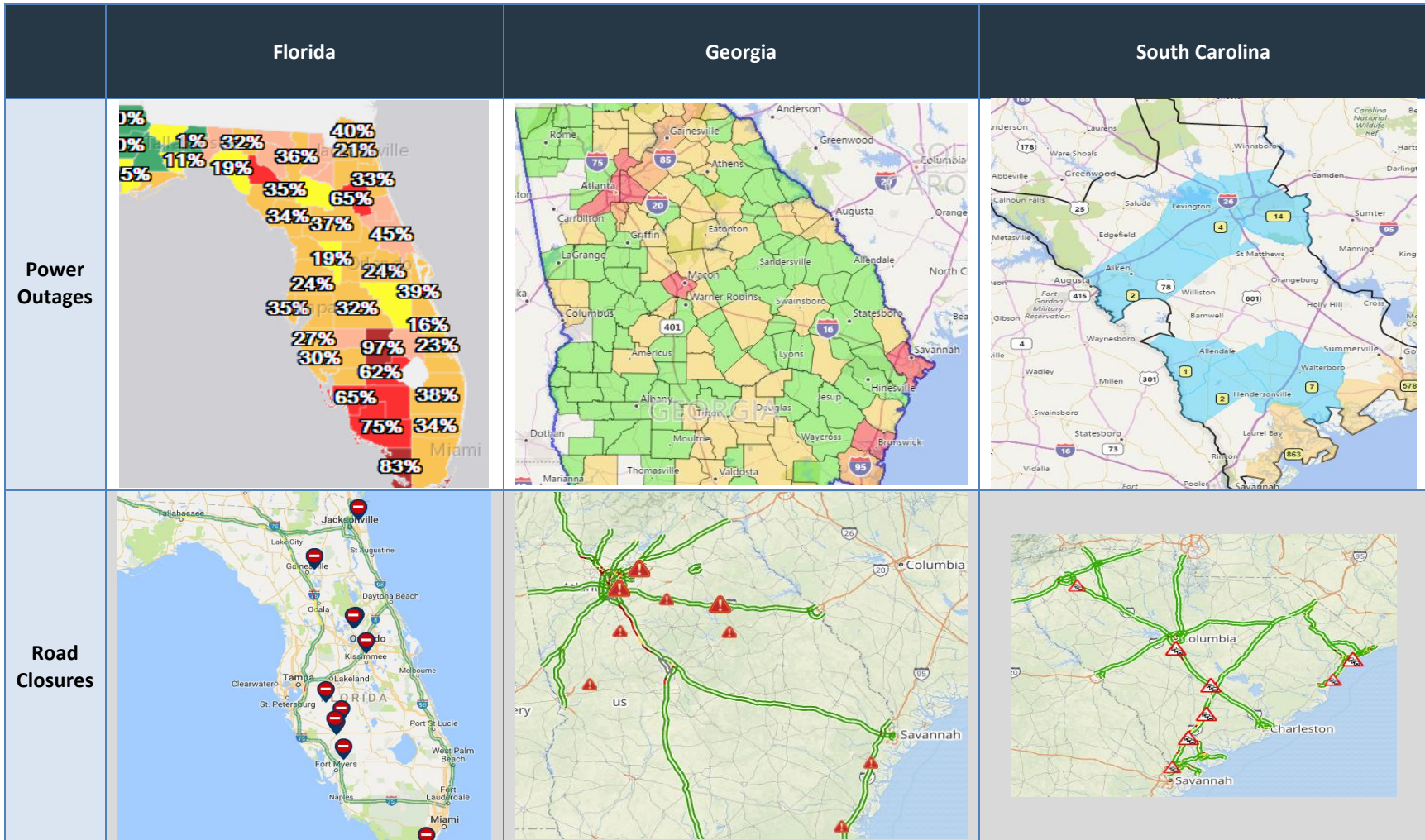
- Citizens are reminded to heed the instructions of their local emergency managers regarding re-entry.
- Fuel outages are being reported throughout the state. In addition to difficulty resupplying due to the storm, stations in South Georgia are also experiencing power outages and flooding of their tanks, preventing them from reopening.
- If you feel that you may have been the victim of a scam or price gouging contact the Office of the Attorney General's Consumer Protection Unit at 1-800-869-1123 toll-free outside of the metro Atlanta calling area, or call 404-651-8600 inside the metro Atlanta area.
- Citizens are urged to heed the instructions of their local emergency management officials in regards to re-entry.
- Those travelling south are asked to utilize the evacuation routes to view this [this map](#) for information on evacuation routes.

Significant River Flood Outlook

Red – Occurring or Imminent; **Yellow** – Possible; **Green** – Flood Watch



Power Outage Maps and Road Closures



For Additional Information:

HUB International – Hurricane Irma Resource Page

<https://www.hubinternational.com/crisis-resource-center/2017/09/hurricane-irma/>

American Red Cross

<http://www.redcross.org/>

US Coast Guard Storm Center

<https://www.uscg.mil/news/stormcenter/>

US National Hurricane Center

www.nhc.noaa.gov

US Federal Emergency Management Agency

<http://www.ready.gov/hurricanes>

FEMA – Mobile App

<https://www.fema.gov/mobile-app>

Ready Gov

www.ready.gov

Listo Gov (Spanish)

www.listo.gov

Emergency Management Agencies

<https://www.fema.gov/emergency-management-agencies>

Florida Emergency Management

<http://www.floridadisaster.org/index.asp>

Georgia Emergency Management

<http://www.gema.ga.gov/Pages/default.aspx>