



The new way of caring for your health



## What differentiates the EQ Care virtual clinic?



### Deep Experience

- ✓ 30 years of health care in Canada
- ✓ 11 years of virtual care experience
- ✓ First virtual health care provider in Canada
- ✓ Over 250,000 virtual medical consultations
- ✓ Offices in Montreal, Toronto & Vancouver



### Advisory Board

- ✓ Highly respected medical team
- ✓ Global leadership in Psychiatry
- ✓ HR and benefits program experts
- ✓ Occupational health and safety team
- ✓ World renowned health care researchers



### Work Excellence

- ✓  ISO 9001:2015 Certified
- ✓ Recipient of the Canada Health Infoway Innovation award for eVisits



### Value-Added Services

- ✓ ePharmacy and medication delivery
- ✓ Virtual pharmacists and medication coaching
- ✓ Personal and home diagnostics



### Service-First Approach

- ✓ 98% client satisfaction score
- ✓ Available 24/7 across Canada, in English & French
- ✓ Multidisciplinary medical, mental health and allied health team
- ✓ Advocate and coordinate the optimal next-steps in care
- ✓ First Nations traditional medicine support



### Mental Health & Disability Management

- ✓ Virtual mental health consultations, in all provinces and territories, in English and French
- ✓ Tailored Return-To-Work and Stay-At-Work focused virtual Cognitive Behavioural Therapy (vCBT)
- ✓ Virtual Independent Medical Evaluations (vIME)
- ✓ Pharmacogenomics and pharmacogenetics testing
- ✓ Ambient Mental Health Risk Assessment (HRA)

# ADVANCING THE PATIENT JOURNEY THROUGH INNOVATION

2019 → 2020

## HOME DIAGNOSTICS



- ✓ Remote diagnostics integration

## PHOTONIC MONITORING



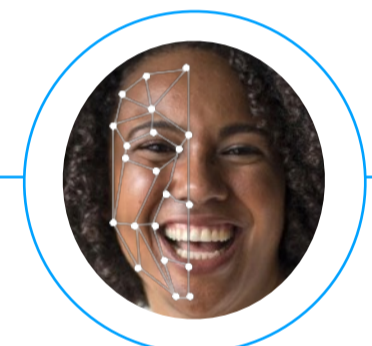
- ✓ Photonic biometric monitoring approach

## SINGLE SIGN-ON INTEGRATION



- ✓ SSO integration with multi-factor authentication
- ✓ Secure client admin portal

## AI & FACIAL RECOGNITION



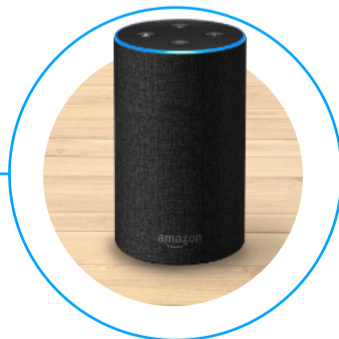
- ✓ Facial recognition for behavioural analysis and optimal mental health care
- ✓ AI and machine learning for optimal clinical and operational decision making

## IoT / WEARABLES INTEGRATION



- ✓ IoT integration through FHIR for additional data sets (e.g. Apple and Samsung smart watches, insulin checkers)

## SMARTHOME / VOICE INTEGRATION



- ✓ Voice integration with smart home devices (e.g. Alexa, Siri, Google Home)

## VIRTUAL REALITY



- ✓ Virtual Reality for mental health assessment