



Reporting Property, Equipment Breakdown & Liability Claims

Whether you are dealing with a property or liability loss, your HUB/MSBA team is dedicated to assisting you throughout the entire process. In order to ensure consistent and preferable service is being provided, a new claims reporting and handling protocol has been established.

In the Event of a Claim:

Please contact Sara Solleveld (sara.solleveld@hubtinternational.com) for initial reporting of all claim types, CC Darren Thomas (DThomas@mbschoolboards.ca) as well. Emergency property situations, such as large fire and water damage claims, may be reported directly to Ken James (ken.james@crowco.ca) or Hugh Sutherland (Hugh.Sutherland@crowco.ca) with notification to Sara and Darren, or by calling to Winnipeg Building's 24/7 emergency claims line at 204-942-6121.

Contractors Used on Claims:

Until further notice, Winnipeg Building & Decorating/Winnipeg Furniture Services will be the main contractor for all property losses. Local contractors and sub trades may be considered upon request. Our contacts at Winnipeg Building & Decorating are Callum MacAngus (callumm@wpgbldg.com) and David MacAngus (dmacangus@wpgbldg.com).

Questions, Concerns, Advocacy:

Both HUB and MSBA are constantly updated on the details of your claim, as they are unfolding. Darren and Sara are available for questions or concerns regarding (but not limited to) coverage and deductibles, status updates and payment information.