#### **RISK SERVICES**

# HUB

## **Defensive Driver Training Program**

## The Need for Driver Training and Driver Safety

Approximately 90% all traffic collisions are caused by driver error.\* These collisions are most frequently caused from improper driving habits, aggressive driving, distractions, fatigue and failure to use defensive driving techniques. Unfortunately loss of life, property and profitability are the results of frequent motor vehicle collisions.

#### **Classroom Training and Curriculum**

HUB's Defensive Driver Training Program includes classroom training which combines comprehensive instruction with real roadway scenario training. This flexible program can accommodate commercial fleets of all sizes, with centralized or decentralized operations.

Our HUB Risk Consultants will ensure your company drivers are provided with the most complete and up-to-date training techniques. The techniques will provide better awareness of roadway hazards and improve decision making skills.

Ensuring that your drivers have the advanced driver training techniques and understand the rules of the road in order to make better driving decisions is as essential to your company's success as is the maintenance of your vehicles and customer service.

#### **Defensive Driver Training Customization**

While the HUB Defensive Driver Training in classroom instruction provides a good overview of defensive driving techniques, our Risk Services team can tailor specific driver safety programs to your operations.

- Day in the Life of "The Company Driver"
- Customized Lessons
- On Demand Lessons: HD videos for Learning Management Systems (LMS)
- Comprehension Checks and Exams
- Train the Trainer: Your supervisors will be provided training techniques that enable better communication with driving employees. This training will also help drive company policies and overall driving responsibilities for your employees. These supervisors will be your front line of defense protecting the assets of your company whether you have company vehicles or a hired non-owned exposure.

The Customized Driver Training Program consists of approximately three to four hours of in-classroom training that features an instructor's manual, a PowerPoint® slide presentation, electronic resources and required handouts.

You may contact your local HUB Consultant to obtain a fee service quote for these services.

\*Source: Standford Law School

#### **Training Company Drivers**

Your local HUB Consultant can provide the defensive driving concepts to the drivers in your fleet. Classroom instruction requires between two and four hours. Principles presented in the classroom should then be reinforced by at least one hour of in-vehicle training per participant, using the vehicle type normally driven by each employee.

#### **Program Content**

Specific topics covered in HUB's Defensive Driver Training Program are:

- Distracted Driving
- Preventing Rear End Collision
- Preventing Intersection Collisions
- Preventing Back Collisions
- Driver Fatigue
- Nightime Driving
- Inclement Weather Driving
- Rollover / Over Correction
- Accident Reporting

- Roadside Breakdown and Emergency Procedures
- Preventable and Non-Preventable Collisions
- Vehicle Maintenance Completing Vehicle Condition Reports
- Left Turns and Roundabouts
- Additional Roadway Exposures, Controls and Driving Behaviors

#### **Program Resources**

The following resources are provided within HUB's Driver Training Program:

- Vehicle Condition Reports (Sample)
- Vehicle Accident Investigation Form for Supervisors and Drivers (Sample)
- Vehicle Accident Reporting Kit (Sample)
- Trifold Brochure: Guide to Determining the Preventability of Accidents
- **Driver Training Comprehension Check** (50 Exam Questions)

By applying fundamental principles and practicing the defensive driving rules, drivers can improve their overall driver awareness and reduce the possibility of collisions.

#### For More Information

Contact your HUB Risk Services Consultant or visit us at <u>hubriskservices.com</u> for additional information.

### We're HUB

We advise you on how to confidently identify, quantify and reduce risk through tailored solutions, so that you can protect what matters most: your people, your property, and your profitability.

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